

Docket™ Immunization Records FAQs

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Accessing Immunization Records

Docket™ connects you directly with state and local immunization registries to deliver comprehensive and up-to-date personal and family immunization records. Review your immunizations, track upcoming and overdue shots, and access your official government immunization certificates and reports. You can use your Docket™ app to provide proof of immunizations as needed (e.g. back-to-school season).

Getting Started

To get started, download the free Docket™ mobile app and search for your records using basic information (i.e. First Name, Last Name, Date of Birth, and Legal Sex) about you and/or your child/children. Docket™ uses your info and your verified cellphone number to search state and local immunization registries. If Docket™ is unable to find a match using your cellphone number, the app will attempt to send a PIN to other contact methods you may already have on file with your health department (e.g. an email address or another phone number belonging to you or your spouse).

For Utah records only: If all else fails, you may request your PIN from your friendly neighborhood health department, pharmacist, primary care provider, or school nurse. Your PIN will be displayed on your official government-issued immunization report.

Once you access immunization records using the Docket™ mobile app, you can share a PDF copy of your most recent official Utah immunization certificates and reports using standard share functionality (i.e. email, text, print, etc.). You can refresh your records at any time using the drag-and-release function.

Supported Immunization Registries

Docket™ is on a mission to connect with every immunization registry. However, for the time being, we support the following registries:

Utah Department of Health
California Department of Public Health (coming soon)
Minnesota Department of Health (coming soon)
Vermont Department of Health (coming soon)

Check back soon for updates.

FAQs

Q: I live in a state that is not listed under Supported Immunization Registries. Can I still use Docket to get my immunization records?

A: Unfortunately, your immunization records must be on file with the states listed above in order to access your immunization records using the Docket™ app.

Q: Does Docket™ show my complete immunization history?

A: Not necessarily. Docket™ returns your immunization history and forecast based on what was reported to your state's immunization information system. Certain shots may not be included in your history and forecast for a variety of reasons. For instance, "invalid" shots (e.g. shots that were administered at the wrong time) may not be represented in the app. Additionally, your state might not require that providers report all shots to your health department.

Note: If you believe that an immunization is missing from your record, please contact your provider and request that your full immunization history is sent to your state's immunization information system.

Q: How does Docket™ know when future shots are due?

A: Docket™ uses your health department's immunization forecast report to help you keep track of recommend, upcoming and overdue shots.

Q: I need proof of my or my child's immunizations for enrolling in school (or for a new job, summer camp enrollment). Where can I find this information?

A: You can access your official immunization reports directly from Docket™ to share with your school, summer camp, or employer. Select "Share Official Reports" from within the app.

Q: What does the "OVERDUE" (red) immunization status mean?

A: You missed a shot! Please consult with your healthcare provider.

Q: What does the "DUE NOW" (yellow) immunization status mean?

A: It's time to roll up your sleeves and get in touch with your pharmacist, primary care provider, or school nurse for your next shot.

Q: What does the "CURRENT" (green) immunization status mean?

A: You're doing a great job keeping up with your immunization schedule.

Q: What does the "COMPLETE" (green) immunization status mean?

A: Congratulations! You no longer require any shots of this type.

Q: I read online that vaccines are harmful. What should I do?

A: There is a lot of misinformation about vaccines on the internet. Advancements in immunizations have saved countless lives. Please consult with your trusted healthcare professional if you have any questions or concerns.

Q: Is Docket™ a medical device?

A: No, Docket™ is not a medical device

Help

For questions about your shots, consult your care provider or local health department.

For questions or comments about the app, drop us a line at support@dockethealth.com or find us on Twitter or Instagram @dockethealthapp.

Project Team Partners

This project is a collaboration between the U.S. Department of Health and Human Services Office of the Chief Information Officer, Office of the Chief Technology Officer, Centers for Medicare & Medicaid Services, Audacious Inquiry, the American Immunization Registry Association, the Network for Public Health Law, and state and local immunization registries. Special thanks to Jim Daniel, Karen Matsuoka, Michelle Consolazio, Kelly Carulli, Christina Caraballo, Greg Farnum, Margeaux Akazawa, Katie Iser, Eileen Lane, Mary Beth Kurilo, Tracy Little, Denise Chrysler, Jon Reid, Anthony Fresina, Jeff Langston, Matthew Tiller, Mary Beth Hance, Allison Weaver, Mary Crimmins, Dr. John Nelson, Michelle Grossman, the Utah School Nurse Association, and everybody else who dedicated their time and efforts to make this a success for American families. Team Docket™ is proud to work alongside you.

Beating the virus is “the only thing I really care about. That other stuff, it’s like in 'The Godfather': Nothing personal, strictly business as far as I’m concerned. I just want to do my job and take care of the people of this country.”

– Anthony S. Fauci, M.D., NIAID Director